

# MACC.411

# 2011 MACC Billing & Technology Conference

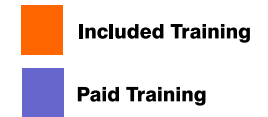
## "Fun Day" Schedule

Wednesday, September 7th & Monday, September 12th

<b>8:00 am - 5:00 pm</b>	Registration - near Missouri/Platte Ballroom
<b>9:30 am</b>	Clay shooters leave hotel for Lazy H Ranch, Woodbine, Iowa (Sept. 7 only)
<b>9:45 am</b>	Cultural trip attendees gather near registration desk for shuttle
<b>10:00 am</b>	Zoo attendees gather near registration desk for shuttle
<b>10:45 am</b>	Golfers gather by registration desk for ride to course
<b>1:00 - 3:00 pm</b>	<b>PAID TRAINING:</b> AM/CM Interfaces session available in Elkhorn A
<b>5:30 - 9:00 pm</b>	Hospitality - Cocktails, appetizers and entertainment provided by Sue Murray, Ballroom

*Agenda is tentative and subject to change without notice.*

# Sessions Day 1

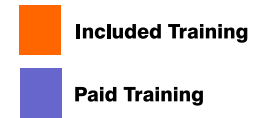


**Thursday, September 8th & Tuesday, September 13th**

7:00 am - 8:30 am	<b>Registration - near Missouri/Platte Ballroom</b>								
8:30 am - 9:00 am	<b>President's Address: Craig Aman - Missouri/Platte Ballroom</b>								
		<b>Platte</b>	<b>Missouri</b>	<b>Elkhorn A</b>	<b>Elkhorn B</b>	<b>Elkhorn C</b>	<b>Big Blue A</b>	<b>Big Blue B</b>	<b>Big Blue C</b>
9:00 am - 10:45 am	Exhibits Open	What's New in CM 7.4			What's New in AM 6.4				
11:00 am - 12:00 pm		Customer Master Tips & Tricks	Top 10 Things All Companies Should Consider Using in Customer Master	PAID TRAINING: Electronic Scheduling & Notifications in Customer Master	Customer Master Addresses		Billing Operations.411	Customer Master Receivables 101	Bits & Pieces.411
12:00 pm - 1:00 pm	<b>Lunch - Hotel Atrium</b>								
1:00 pm - 2:00 pm	Exhibits Open	Customer Master Tips & Tricks	PAID TRAINING Tracking HR in Accounting Master	PAID TRAINING Customer Master Advanced Trouble Tickets	Customer Master Addresses		Marketing Fiber-to-the Home.411	PAID TRAINING Customizing Your Bills	CABS.411
2:15 pm - 3:15 pm		eMACC Services.411	Top 10 Things All Companies Should Consider Using in Customer Master		Accounting Master General Ledger		Billing Operations.411	PAID TRAINING Effective Use of USPs, Bundles & Variable Rate Pricing	Bits & Pieces.411
3:30 pm - 4:30 pm		Customer Master Tips & Tricks	PAID TRAINING Accounting Master Accounts Payable	PAID TRAINING Customer Master Advanced Trouble Tickets	Customer Master Addresses		Management's Analysis of Financial Statements During Tough Economic Times	Customer Master Receivables 101	Technology Services.411
6:30 pm - 9:00 pm	<b>MACC Game Night</b>								

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# Sessions Day 2



**Friday, September 9th & Wednesday, September 14th**

		Platte	Missouri	Elkhorn A	Elkhorn B	Elkhorn C	Big Blue A	Big Blue B	Big Blue C
8:00 am - 9:00 am	Exhibits Open	Customer Master Tips & Tricks	PAID TRAINING Tracking HR in Accounting Master	PAID TRAINING Plant Cleanup Options	Customer Master Addresses		Management's Analysis of Financial Statements During Tough Economic Times	Customer Master Receivables 101	Bits & Pieces.411
9:15 am - 10:15 am		eMACC Services.411	Top 10 Things All Companies Should Consider Using in Customer Master		Accounting Master General Ledger		Billing Operations.411	PAID TRAINING Customizing Your Bills	CABS.411
10:30 am - 11:30 am		Customer Master Tips & Tricks	PAID TRAINING Accounting Master Accounts Payable	PAID TRAINING: Electronic Scheduling & Notifications in Customer Master	Customer Master Addresses		Marketing Fiber-to-the Home.411	Customer Master Receivables 101	Technology Services.411
11:30 am - 12:30 pm	<b>Lunch - Hotel Atrium</b>								
12:30 pm - 1:30 pm	Exhibits Open	Customer Master Tips & Tricks	PAID TRAINING AM/CM Interfaces	What's New in AM 6.4	Customer Master Addresses		What's New in CM 7.4	PAID TRAINING Effective Use of USPs, Bundles & Variable Rate Pricing	CABS.411
1:45 pm - 2:45 pm		eMACC Services.411						Technology Services.411	

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